Here's what a typical day looks like in University Health Network's emergency departments.

Never a dull moment around here...

Chelsea had a fall and now her arm is broken.

She needs to wait her turn.

But that doesn't mean her care isn't important to us. It means there are life and death situations that come through our doors, demanding our attention first.

She's impatient, but she doesn't know what is happening behind the scenes.

## In UHN's ERs:

We see a new patient every 5 minutes...that's over 114,000 cases a year.

We take care of the most complex patients in Canada and specialize in cardiac, transplant, cancer, stroke, spinal cord injury, eye disease, orthopedic and hand surgery, and psychiatric illness.

We directly impact the lives and wellbeing of some of the least fortunate members of society. The most vulnerable patient population relies on us as their only point of access to care.

Acute resuscitation and lifesaving interventions begin here for many patients.

There are 80 physicians, over 100 nurses, nurse practitioners, physician assistants, pharmacists, social workers, crisis clinicians, physiotherapists and geriatric specialists working tirelessly to provide the country's leading edge care.

Over 200 students and residents every year are learning the skills to be the best clinicians of tomorrow at North America's largest teaching centre for emergency medicine.

We've already implemented technological innovations to help improve the patient experience. And the advancements we have in store for the future will help *every* type of patient who walks through our doors.

But there's so much more we need to do to uphold our commitment to the very highest level of patient care in the safest of environments.

Because Toronto's population is booming...

Because our ER volumes are rising at a rate of 5% per year (that's an increase of over 6,000+ patients a year)...

Because our current physical space can no longer accommodate the growing capacity needs of the ER...

Our research in emergency medicine focuses on projects that study better ways to deliver health care, quality improvement and patient safety but there is very limited funding available from the government and external agencies.

The generosity of our donors makes it possible for us to thrive.

We must accelerate and modernize our education and research programs to provide existing and new clinicians with advanced knowledge and innovative ways of treating patients better, faster and safer.

Donations will be used to help us:

- Fund two new departments to manage increasing volumes
- Support our bedside ultrasound and simulation programs designed to make immediate diagnoses in the ER and enhance critical care
- Implement new technological advances to expedite patient flow
- Hire and train alternative health providers such as nurse practitioners and physician assistants to speed up care for the less ill
- Accelerate education and research programs to disseminate new knowledge and develop novel treatments

All funds raised will be put towards the most innovative ideas that revolutionize care within UHN's Emergency Medicine Departments and better prepare us for the health care challenges that lie ahead.

With adequate funding, here's what UHN's ERs COULD look like...

Let's make it happen together.